



聖保祿醫院  
St. Paul's Hospital

## CME/CPD/CNE Programme 2025

# How to handle healthcare complaints— Its prevention, and use of mediation skills



### Speaker: **Dr. Law Chi Lim**

Chairman, Medical Advisory Committee, St. Paul's Hospital  
HKMAAL Accredited General Mediator  
HKMAAL Accredited Family Mediator

### Chairman: **Dr. Ho Shiu Wei, William**

Chief Medical Executive, St. Paul's Hospital

### Date: **27 March 2025 (Thursday)**

|              |                   |                                                                                                             |
|--------------|-------------------|-------------------------------------------------------------------------------------------------------------|
| <b>Time:</b> | 7:00 pm – 7:30 pm | Reception (light refreshment provided)                                                                      |
|              | 7:30 pm – 8:30 pm | “How to handle healthcare complaints—<br>Its prevention, and use of mediation skills”<br>by Dr. Law Chi Lim |
|              | 8:30 pm – 9:00 pm | Q & A session                                                                                               |

### Venue: **Auditorium, 18/F, Block A, St. Paul's Hospital**

#### Registration & Enquiry:

(First-come-first-serve)

Contact Person: Ms. Merrillin Leung

Tel: 2830 8857, Fax: 2837 5271,

E-mail: [sph.sdd@stpaul.org.hk](mailto:sph.sdd@stpaul.org.hk)

#### Deadline of Registration:

20 March 2025 (Thursday)

Successful applicants will receive a confirmation via email / phone.

#### CME / CPD / CNE Accreditation for all Colleges (Pending approval)

Remarks: Black Rainstorm / Tropical Cyclone No.8 or above Warning Signals –  
if the warning signal is hoisted or in force at or after 1:00 pm, the CME programme will be cancelled